

IN HOME SUPPORT CARE

Schedule of Fees (effective 1st September 2024)

Common Services

Service Type	Monday to Friday	Monday to Friday	Saturday	Sunday	Public Holiday
	6am – 8pm	8pm – 6am			

Direct Care Services

Domestic Assistance	\$82.00	\$131.20	\$131.20	\$155.80	\$188.60
Meal Preparation	\$82.00	\$131.20	\$131.20	\$155.80	\$188.60
Personal Care	\$82.00	\$131.20	\$131.20	\$155.80	\$188.60
Respite Care	\$82.00	\$131.20	\$131.20	\$155.80	\$188.60
Shopping	\$82.00	\$131.20	\$131.20	\$155.80	\$188.60
Social Support	\$82.00	\$131.20	\$131.20	\$155.80	\$188.60
Transport	\$82.00	\$131.20	\$131.20	\$155.80	\$188.60
Travel	\$1.50 per km				

Other Services

Nursing*	\$130.00
Light Gardening*	\$70.00

Prices exclude GST

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Common Services

GST Tax: The above fees are exclusive of GST.

Minimum Booking: A minimum of 1 hour applies to all services by MiCare. Refer to Brokerage Agency if services are not provided by MiCare. Increments of 15 minutes will then apply over the minimum booking.

Brokerage Agency: Minimum booking is subject to brokerage agency requirements.

***External Goods and Services:** External goods and services not provided by MiCare will be charged at an all-inclusive agreed price.

Cancellations: A cancellation charge at the full cost will apply when less than 24 hours' notice of cancellation is given to MiCare. Please contact MiCare Service Coordination team on (03) 9728 7425 regarding cancellation or changes to scheduled services.

After Hours: If you need to change your service outside of business hours (8:00 am – 4:00 pm), please contact our After Hours team:

After Hours Team:	1300 064 064 or (03) 9728 7425
Monday to Friday:	07:00 am – 08:00 am & 4:00 pm - 9:30 pm
Saturday, Sunday, and Public Holiday:	07:00 am – 09:30 pm

Review of Fees: Fee increases usually occur annually. Our fees are subject to change, at which time MiCare will provide notice of any changes to the rates in accordance with your agreement.

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Home Care Package

VIC Package Management

Package Management (per fortnight)	Level 1	Level 2	Level 3	Level 4
All HCP partnerships	\$50.77	\$89.29	\$194.32	\$294.58

VIC Care Management

Care Management (per fortnight)	Level 1	Level 2	Level 3	Level 4
Fully Managed partnership	\$50.77	\$142.86	\$310.91	\$471.32

Review of Fees: Fee increases usually occur annually. Our fees are subject to change, at which time MiCare will provide notice of any changes to the rates in accordance with your agreement.